

Contact Card - Westcon-Comstor UK & Ireland



In order to make sure you receive the best and quickest support possible when contacting Westcon-Comstor, please use the below contact details.

You want to place an order	Comstor: Security: UCC:	Orders.uk@comstor.com Securityinternalsales.uk@westcon.com ordersucc.uk@westcon.com		
Renewals	Comstor:	renewals.eu@comstor.com	Comstor:	+44 1344 350 575
	UCC:	renewals@westcon.co.uk	UCC:	+44 1293 806 008
You have a question regarding specific orders with PO number that have not yet been shipped or invoiced . Examples (not limited to): • Amendments, cancellation, changes (address, quantity, etc • ETA • Status enquiries • Expedite requests (licenses, part ship)	Comstor: Security: UCC:	OrderSupport.UK@comstor.com OrderSupportSecurity.UK@westcon.com OrderSupportUCC.UK@westcon.com	Comstor: Security: UCC:	+44 1285 647 090 +44 1753 797 969 +44 1293 806 080
Renewals	Comstor:	renewals.eu@comstor.com	Comstor:	+44 1344 350 575
	UCC:	renewals@westcon.co.uk	UCC:	+44 1293 806 008
Your have a question regarding specific orders that have been invoiced . Examples (not limited to): PODs and tracking numbers RMAs (of all kinds) Repairs Pricing issues (credit/reinvoice or just credits) Products that have been shipped/invoiced are missing	Comstor: Security: UCC:	CustomerRequest.UK@comstor.com Securitycustomerrequest.UK@westcon.com Ucccustomerrequest.UK@westcon.com	+44 1285 349 516	
You have a technical question (pre-sales and post-sales)	Comstor:	techassist@comstor.co.uk	Comstor:	+44 1285 647 070
	Security:	Securityinternalsales.uk@westcon.com	Security:	+44 1753 797 900
	UCC:	wcukpresales@westcon.com	UCC:	+44 1293 806 040
You have a sales-related question , e.g. stock availability, pricing, quotes	Comstor:	sales@comstor.co.uk	Comstor:	+44 1285 647 001
	Security:	Securityinternalsales.uk@westcon.com	Security:	+44 1753 797 900
	UCC:	ucsales@westcon.co.uk	UCC:	+44 1293 806 001

Go to <u>online.westcongroup.com</u> to view our product catalogue, review quotes, place orders, track orders, request RMAs and print a copy of invoice.